

# AB CONFLICT RESOLUTION SERVICES



Terrie L. Gay, Esq., is a kind and compassionate mediator with over 35 years of evaluating, negotiating and extending authority for settlement of thousands of bodily injury claims. In addition, she has participated in hundreds of mediations in Illinois and Colorado as an insurance adjuster, claim manager and staff counsel. Terrie focuses her mediation practice in Automobile Accidents, Premises Liability accidents, Insurance Bad Faith and Catastrophic Injury cases. With a proven track record of settlements through mediation, Terrie has the background and skills to settle cases effectively.

## **TERRIE L. GAY, ESQ.**

As a Senior Trial Attorney at Temple & Associates, Terrie achieved the highest percentage of mediation settlements in the firm. In addition to handling her own cases, Terrie consistently attended mediations for her colleagues. Terrie has successfully mediated and co-mediated dozens of cases since joining CRS in June, 2014.

## **OTHER EXPERIENCE**

Prior to joining staff counsel, Terrie enjoyed a successful career in a variety of leadership positions at Allstate. She developed and coordinated evaluation and negotiation training for adjusters; reviewed complex personal injury files for authorization requests; and conducted weekly pre-trial sessions with adjusters and managers. Her other positions at Allstate included:

- Claim Operations Manager / Chicago Metro Region
  - Subject Matter Expert in all claim operating platforms
- Evaluation Consultant / Illinois
  - Reviewed claim files for settlement authority
- Senior Home Office Performance Consultant
  - Designed adjuster and evaluation consultation training

Mediation was still a “novelty” in Illinois when Terrie was a litigation adjuster; yet, she gained recognition as the first in her claim office to persuade plaintiff attorneys to give mediation a try. She believed then as she does now, that the mediation process can offer a satisfying experience for the parties involved.

## **MEDIATION FOCUS**

- Personal Injury (Auto Accidents and Premises Liability)
- Insurance Bad Faith

## **PROFESSIONAL EDUCATION**

- Bachelor of Arts, dual degree history/political science – Millikin University
- Master of Arts, British History – University of Illinois, Champaign-Urbana
- Juris Doctor – University of Denver Sturm College of Law
- Mediation Training Certificate – Colorado Bar Association CLE (2014)

## **PUBLICATIONS**

In addition, she created and published a mediation "BLOG" with the byline: "*Mediation – a kinder way to resolve personal injury disputes.*" Check out her BLOG at [ylitig8@wordpress.com](mailto:ylitig8@wordpress.com) for thoughts, comments and tips about the mediation process.

## **MEMBERSHIPS**

- Colorado Bar Association
- Alternate Dispute Resolution Section Membership
- Douglas/Elbert Bar Association
- University of Illinois Alumni Association – Lifetime Member

## **RATES**

- \$2900 Full Day Flat Fee
- \$1450 Half Day Flat Fee
- \$255 Per Hour
- No Travel Charge